

POPIA Disclosure

1. Retirement Investments and Savings for Everyone (Pty) Ltd (RISE) is a responsible party as envisaged in the Protection of Personal Information Act (POPIA).
2. Retirement Investments and Savings for Everyone (Pty) Ltd and its service providers, also known as operators in POPIA, process your personal information for the purpose of providing you with retirement and ancillary benefits.
3. Retirement Investments and Savings for Everyone (Pty) Ltd and its service providers, also known as operators in POPIA, process your personal information for the purpose of maintaining member records, allocation of contributions and transfer values, access to online portals, allocation of death benefits arising as a result of the member's death and issuing of annual benefit statements.
4. The supply of personal information requested is compulsory for the purpose of processing member information as mentioned in 3 above. Failure to provide the requested information may lead to a process not being completed in the best interest of the member.
5. This personal information includes your name, age, identification documents, employment details, salary information, financial information, contact details, marital status.
6. This personal information, which may include personal information of minors, includes name, age, identification documents, employment details, salary information, financial information, contact details, marital status.
7. In addition certain special personal information may be processed under specific circumstances. This may be information about your health or criminal record.
8. It is Retirement Investments and Savings for Everyone (Pty) Ltd's responsibility to ensure that personal information is only processed lawfully. Retirement Investments and Savings for Everyone (Pty) Ltd has protocols in place in this regard. Personal information will only be shared with third parties on a "need to know" basis.
9. Retirement Investments and Savings for Everyone (Pty) Ltd will ensure that personal information is secured by it and any service providers that process such personal information.
10. Retirement Investments and Savings for Everyone (Pty) Ltd will ensure that a service provider does not transfer your personal information to any person or entity outside of the Republic of South Africa without your consent.
11. Should Retirement Investments and Savings for Everyone (Pty) Ltd become aware of any breach in security or unauthorised access, or any threat of such a breach or unauthorised access to personal information, it will immediately inform you thereof and of the steps taken to rectify the breach and/or unauthorised access.
12. Retirement Investments and Savings for Everyone (Pty) Ltd will let you know why personal information is being requested from you on any form that you are required to complete. It will also ensure that you are aware where it requests your personal information from a third party such as your employer.
13. You have the right to request:

- a. Details of any personal information held by Retirement Investments and Savings for Everyone (Pty) Ltd or its service providers;
 - b. Correction of any of your personal information held by Retirement Investments and Savings for Everyone (Pty) Ltd or its service providers;
 - c. Deletion of any or your personal information held by Retirement Investments and Savings for Everyone (Pty) Ltd or its service providers; and
 - d. Details of any third parties who had been given access to your personal information for the purpose of provision of benefits.
14. The details of Retirement Investments and Savings for Everyone (Pty) Ltd's Information Officer, who you may contact for any further information, are as follows:
- Name: Hennie Fourie
Email Address: info@rise.co.za
Postal Address: Private Bag 2700, Houghton, 2041
Contact Number: 0102068900
15. Refer to the Privacy Notice on our website for the full Privacy statement at: www.rise.co.za
16. If you are dissatisfied with the way your query regarding any of your personal information has been managed, please contact: COMPLAINTS DEPARTMENT info@rise.co.za
17. If the internal process has been exhausted, please contact the Information Regulator: complaints.IR@justice.gov.za